



**Please reply to:** Mr Shaun Rackley

Licensing & Public Protection  
c/o Town Hall  
Castle Circus  
TORQUAY  
Devon  
TQ1 3DR

Mr I A Nasim



**My ref:** R:189626/SAR

**Your ref:**

**Telephone:** 01803 208025

**E-mail:** [Licensing@torbay.gov.uk](mailto:Licensing@torbay.gov.uk)

**Website:** [www.torbay.gov.uk](http://www.torbay.gov.uk)

**Date:** 17 May 2013

Dear Mr Nasim,

**Re – Complaint of abusive behavior**

I am writing to you following an alleged incident that happened on the 1<sup>st</sup> May 2013 at 11:55am on the G.P.O roundabout, Torquay between yourself and Torbay Council's parking civil enforcement officers (CEO's).

Following a letter to the plate owner Mr Fenlon, we have now received an email from yourself dated 6<sup>th</sup> May 2013 and a letter, again from yourself which was hand delivered to the licensing office explaining your alleged actions.

To investigate the matter further before I decide on how to proceed with the complaint, I now need you to provide any witness statements from any driver that witnessed the alleged incident backing up your claims. You have alleged that you felt threatened and harassed by the two CEO's and they were not rational in how they handled the matter. Any witness statements that you wish to provide to the licensing authority to help resolve the complaint need to be sent directly to me at the address/email address above and should be received no later than **10:00am on the 28<sup>th</sup> May 2013**.

Please be aware that any witness statements that you provide to the licensing authority need to be accurate and only include information as to what happened regarding the alleged incident. To make a false statement is a criminal offence.

If you wish to discuss the matter further then please do not hesitate to contact me on the number above.

**Should you need to contact us please quote the reference number above.**

Yours sincerely

Mr Shaun Rackley  
Licensing Enforcement Officer  
Licensing and Public Protection

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**If you require this in a different format or language, please contact me.**